

Privacy policy

What we need

Jon Adkin BAHyp) will be what's known as the 'Controller' of the personal data you provide to us. We only collect basic personal data about you which does not include any special types of information. This does however include name, address, email, IP address, website tracking (cookies). If you buy products from us your credit card details are stored through a 3rd party who specialize in secure storage of such data.

What we do with it

Personal data is collected when you register with us or buy a product from us and we use. We also use cookies on our website that improve the user experience whilst visiting the website. As required by legislation, where applicable this website uses a cookie control system, allowing the user to give explicit permission or to deny the use of/saving of cookies on their computer/device.

All the personal data we process is processed by our staff in the UK however for the purposes of data storage, IT hosting and maintenance this information is located on servers in other countries. All of these businesses/services are compliant with the GDPR. No 3rd parties have access to your personal data unless the law allows them to do so. We have a Data Protection regime in place to oversee the effective and secure processing of your personal data.

How long we keep it

We are required under UK tax law to keep your basic personal data (name, address, contact details) for a minimum of 6 years after which time it will be destroyed. Your information we use for marketing purposes will be kept with us until you notify us that you no longer wish to receive this information.

What we would also like to do with it

We would however like to use your name and email address to inform you of our future offers and similar products. This information is not shared with third parties and you can unsubscribe at any time via email.

What are your rights?

If at any point you believe the information we process on you is incorrect you request to see this information and even have it corrected or deleted. If you wish to raise a complaint on how we have handled your personal data, you can contact our Data Protection Officer who will investigate the matter.

If you are not satisfied with our response or believe we are processing your personal data not in accordance with the law you can complain to the Information Commissioner's Office (ICO).

Our Data Protection Officer is Jon Adkin and you can contact him at Jadkin.bahyp@gmail.com